



Refund Request Form

Please complete your form, then scan and email to council@nambucca.nsw.gov.au or print and post to PO Box 177, MACKSVILLE NSW 2447 or deliver to 44 Princess Street, MACKSVILLE

Customer Details

Surname: Given names
(or company name): or ABN:

Address where you live (or address of company office)

Street address:

Telephone numbers/email

Mobile: Home:
Work: Email address:

Please identify the source of refund and amount requested:

Rate assessment no., or Water reference no. or Sundry debtor no., or Other:	
Property address, or Account description, or Name of applicant or tenant	
\$ Amount of refund (or write "refund credit balance")	

I authorise a Direct Credit to the bank account details as stated on page 2 and hereby agree that Nambucca Valley Council shall not be liable to the customer for any loss or damage, consequential or otherwise, suffered or incurred by the customer arising out of non payment, delay in payment, payment of an incorrect amount, provided the council has observed the instructions in this request form.

I further agree that I am entitled to receive the refund sought and will advise any other joint account holder/applicant that I have received the refund, or I am authorised to request Council in relation to this refund.

Details for the crediting of the refund:

Name of financial institution:	
Address of financial institution:	
Name of account to be credited:	
BSB number:	
Account number:	

Your signature: Date:

Your name:

Office Use Only

NAR:	
Creditor No:	
Journal No:	
Date:	
Amount:	
Approved:	

YOUR PRIVACY

Nambucca Valley Council is committed to protecting your privacy. We take reasonable steps to comply with relevant legislation and Council policy.

Purpose: The information you provide will enable Council to process your refund request and communicate with you about Council related matters.

Intended recipients: The information will only be used by Council, its contractors performing functions for Council, and other agencies such as government departments that have legislation allowing them to access Council records.

Supply: Legally required.

Consequence of Non Provision: If Council does not have your current details it will be unable to process a refund into your nominated financial institution account. If Council does not know your current address, correspondence might not reach you. If Council has no telephone or email address for you it might not be able to contact you about important matters relating to your property, accounts or applications.

Storage and security: This document will be placed on the relevant file and/or saved in Council's records management system in accordance with Council policy and relevant legislation.